



## KEEPING YOUR IT RUNNING

### Healthy workstations?

How would your business survive with no access to PCs or laptops? If your system went down, what would the impact be on your business?

Managed Workstations helps give your IT an MOT and continuous service health check through the following:

- Building a clear picture of each workstation
- Producing reports on issues
- Highlighting potential risks
- Updating and upgrading software
- Enhancing performance
- Reducing downtime
- Providing on-going support

This all helps you to concentrate on growing your business and increasing your profits.

### THE SOLUTION

We monitor, maintain and support your workstations. 24/7.

Managed Workstations consists of three separate services that can be built up over time to give your PCs and laptops complete support.

| MONITORING   | MAINTENANCE  | SUPPORT   |
|--|--|---|
| 24/7 health check<br>Identifies issues early on<br>Keeps your business running | Automatic patches and updates<br>Improves PC performance<br>Helps you work smarter | Combines monitoring and maintenance<br>Helpdesk support<br>Reduces downtime |

Many customers start with monitoring and then, once we have worked in partnership to build up an understanding of current IT infrastructure, they move on to the full support package so we can provide improvements to performance.



### What does it cover?

- Backup
- Anti-Virus
- Disk Space
- Networking
- External Websites
- Security
- Email System
- Hardware
- Performance

### What can you expect from each service?

| Service     | What it does   | Benefits  |
|-------------|--|---|
| Monitoring  | Checks status of your workstations 24/7<br>Builds up a clear picture of each workstation<br>Provides daily reports<br>Automatic health check<br>Work undertaken remotely | Identifies issues early on<br>Helps work out where improvements can be made<br>No drain on in-house resources |
| Maintenance | Provides updates and upgrades<br>Allows work to be carried out remotely<br>Virtual technician – no need for an extra person in the office                                | Improves performance<br>Helps you work smarter and faster<br>Cost effective solution per workstation          |
| Support     | Extension to monitoring and maintenance service<br>Helpdesk support<br>Ideal for companies with no in-house team   | Value for money<br>Less downtime<br>IT issues resolved quickly<br>More efficient use of resources             |

### How does it work?

Set up is quick and easy. We'll happily come in and give you a demo, or you can even opt for a free trial to see how it all works. Just give our team a call and they will talk through with you how it works. They can either come in to your offices or set it up remotely.

If you feel that Managed Workstations would benefit your business, get in touch with us now.